

The Fuel Management Terminals



- The Orpak USA terminals and technology have been implemented at NHDOT fuel stations.
- We are transitioning to having the fuel system use a Vehicle Tag and a Driver's Pin #. to authorize fueling.

Using Tags



- Hold the Tag flat against Tag reader (Red circle). Wait for the beep.

- Enter the pump number, then push “OK”.

- Enter the vehicle’s odometer then push “OK”.

Using Driver's I.D.



- Press “F3” on the keypad to enable a keypad entry.
- Enter your Driver Pin #. using the keypad. The driver pin # is the number located on the bottom of the driver’s card. 6-digits are required for entry, if you have a 4-digit number, start with 60 then the number on the card. If you have a 5-digit number, add a 6 then the number on the card.
- Press “OK”.

Begin Fueling



- Place nozzle into vehicle
- Engage pump lever
- Begin fueling

Notes:

- The Vehicle Tag needs to be used prior to entering the Driver's pin number.
- Pressing the red "F1" button will reset the authorization process.
- Pressing the yellow "DEL" button will allow you to correct an input error such as entering the incorrect Driver ID digit.
- When entering the Pin#, if you have a repeating digit (e.g. 11, 44, etc.) you must wait for the cursor to move before entering the digit again. If you press the number too soon it converts to alpha, similar to texting.

Troubleshooting

- Call Fuel Distribution at 271-2056 from 7:30 am to 3:00 pm with any issues. Outside of normal hours, call the Traffic Management Center 24hr dispatch at 271-6862 to report the issue with the site.
- **Please have available the vehicle plate number, driver pin number, name, description of the problem, and a contact number so we can contact you.**