APPENDIX G: SURVEY RESULTS

The following pages present the results of the public survey taken in Summer of 2019. The results are in a presentation format with the question and possible responses shown with the frequency of responses for each option.

Survey Response Overview

- Survey conducted in June and July 2019
- 988 total responses
- 202 New Hampshire communities represented
- Hundreds of comments received in openended questions

Q1 Public transportation in NH can help different groups of people in different ways. What are the most important roles for public transportation to play? Please rank the following from 1 to 5, with 1 being the most important, 5 being the least important

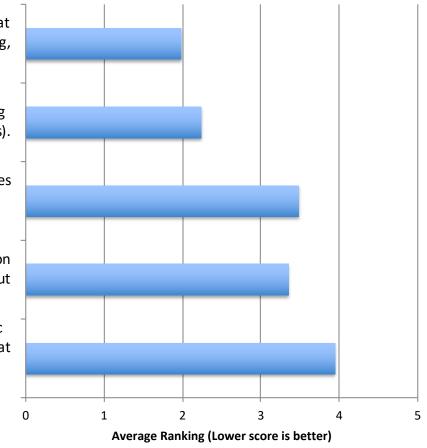
Basic mobility for transit-dependent people (making sure that people who cannot drive themselves have access to shopping, medical appointments, etc.).

Access to employment for transit-dependent people (making sure that people who cannot drive themselves can get to jobs).

Maximizing efficiency (focusing public transportation resources in areas where there is the greatest density of housing and employment).

Supporting economic vitality (focusing public transportation resources so that economic development can occur without building more parking and roadways).

Attracting millennials and others who choose to use public transit (making public transportation more attractive so that younger people and people with cars will choose to use it instead of driving).



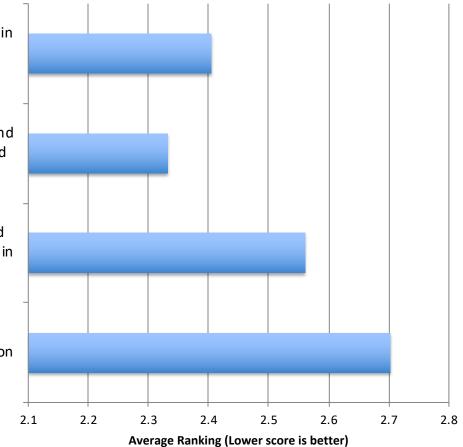
Q2 Capital funds can be invested in various ways. What are the most important investments that NH can make so that the public transportation system will be more attractive and easier to use? Please rank the following from 1 to 4, with 1 being the most important, 4 being least important.

New buses and vans (make sure the vehicles operated are in good condition, are comfortable, and have the latest amenities for passengers, such as WiFi).

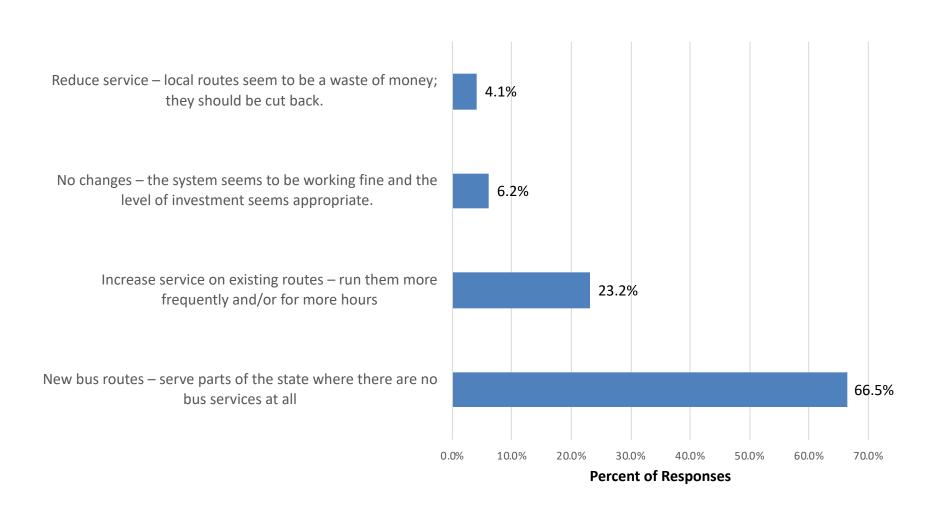
More passenger facilities (more and better bus shelters and transit stations where appropriate, increased lighting and comfort).

Better pedestrian access to bus stops (more sidewalks and crosswalks, and making sure bus stops are cleared of snow in the winter).

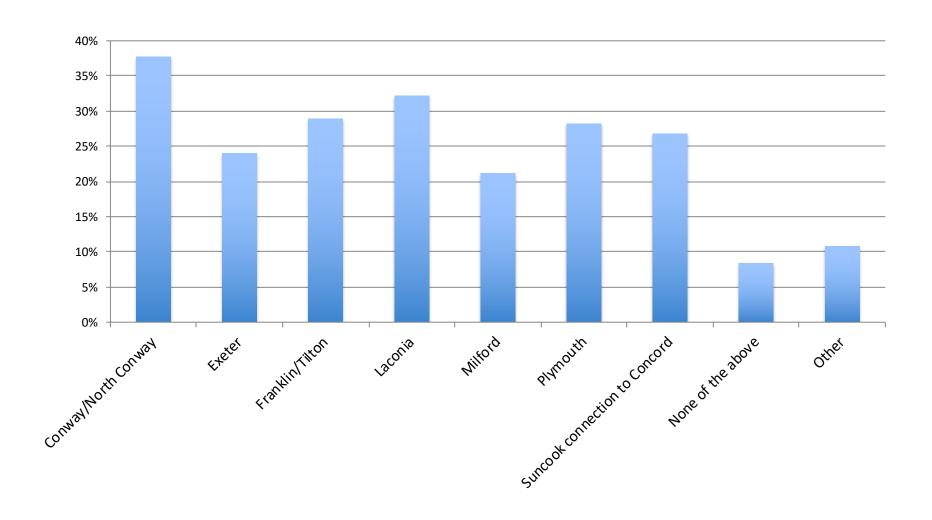
More technology (better information on when buses will arrive and where they are in real time, better information on how to get from A to B, and WiFi on buses).



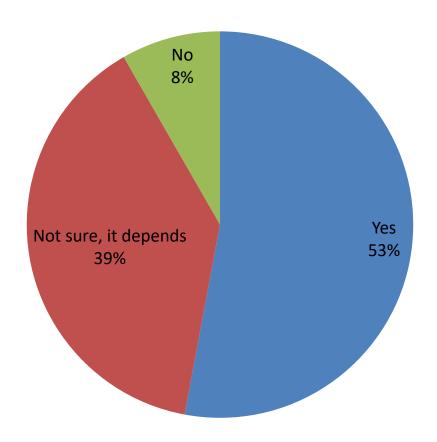
Q3 What types of changes would you like to see to local bus services, either in your area or on a statewide basis?



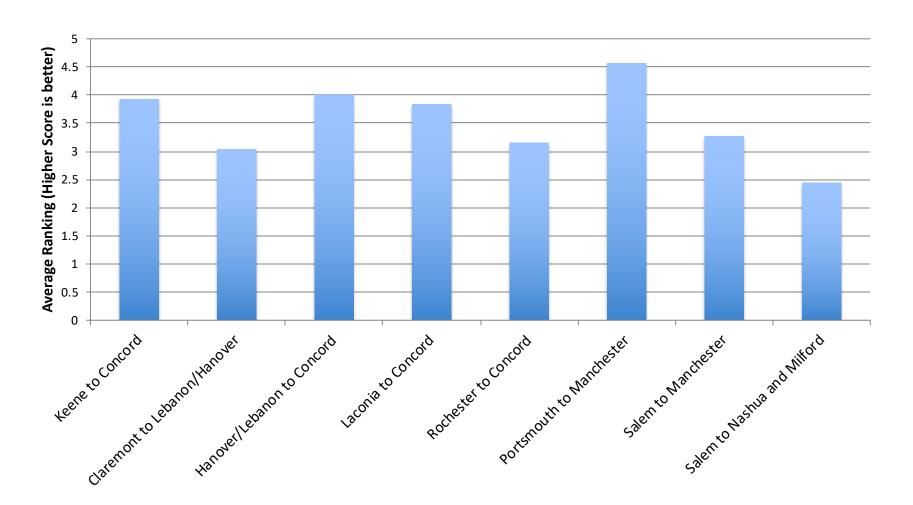
Q4 Which of these areas that currently have no bus service should be considered for new local bus service?



Q6 Do you think NH needs a network of commuter or regional routes to help people make longer commuting trips within the state?



Q7 Which of the following possible commuter/regional routes should be considered for implementation? These routes would run in both directions and likely only during rush hour. Rank from 8 to 1, with 8 being the top choice.

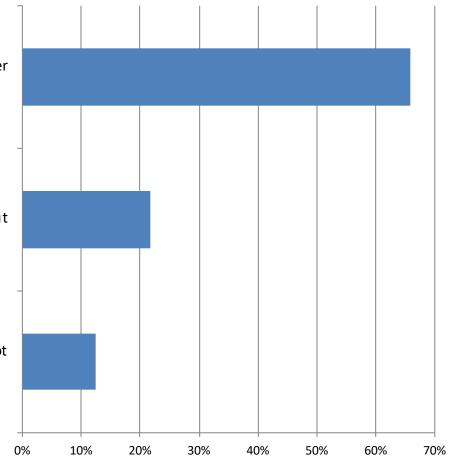


Q9 What do you think is the proper role for public transportation in NH?

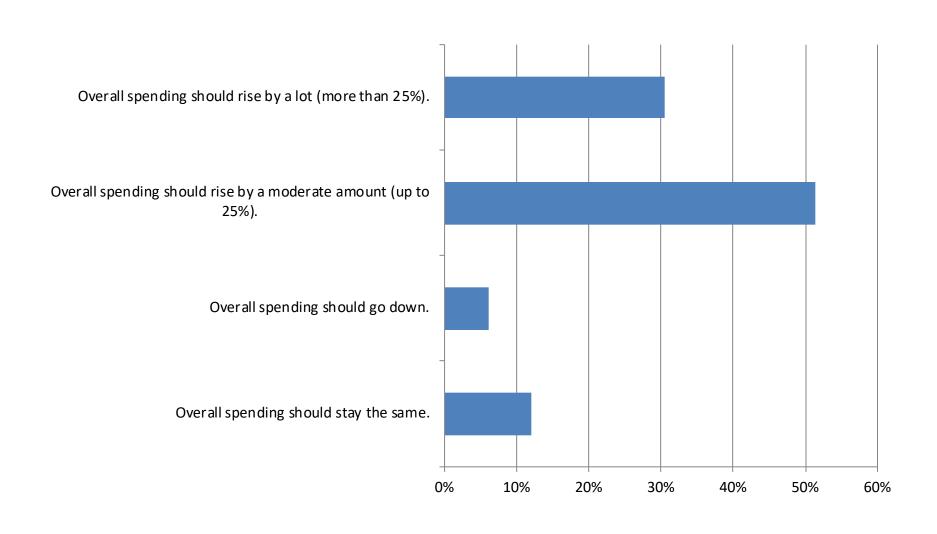
It should be a viable transportation option for people all over NH, even people living in rural communities.

It should be a viable transportation option for parts of the state so people in urbanized areas can choose to live without owning a car.

It should mainly be a social service so that people who cannot drive can take care of basic necessities.



Q10 What should happen to government spending on public transportation in NH?

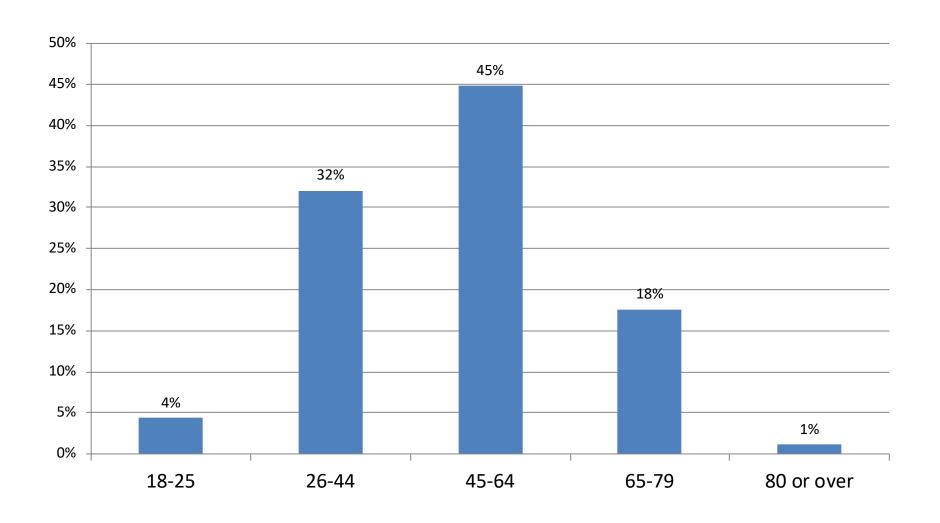


Q12 Survey Responses by Municipality and Regional Planning Council Region (Top 15 Municipalities Shown)

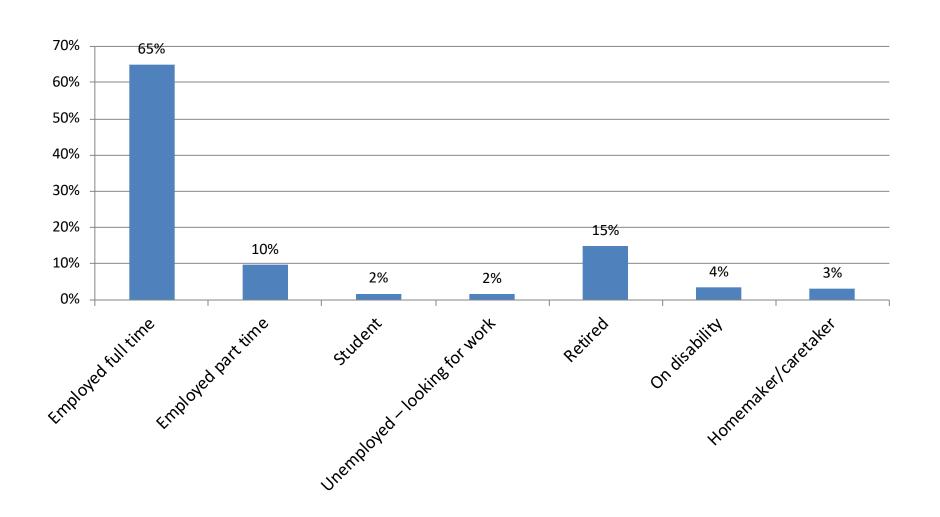
City/Town	Responses		
Nashua	74		
Concord	68		
Manchester	65		
Dover	40		
Keene	19		
Laconia	17		
Bethlehem	16		
Merrimack	16		
Rochester	16		
Conway	15		
Hopkinton	13		
Franklin	13		
Londonderry	13		
Lebanon	12		

RPC Region	Responses	2016 Population	Participation
NCC	134	89,082	0.15%
CNHRPC	169	129,386	0.13%
LRPC	122	113,208	0.11%
UVLSRPC	70	89,476	0.08%
SRPC	100	149,848	0.07%
NRPC	128	207,903	0.06%
SWRPC	60	100,518	0.06%
SNHPC	141	256,538	0.06%
RPC	56	191,544	0.03%

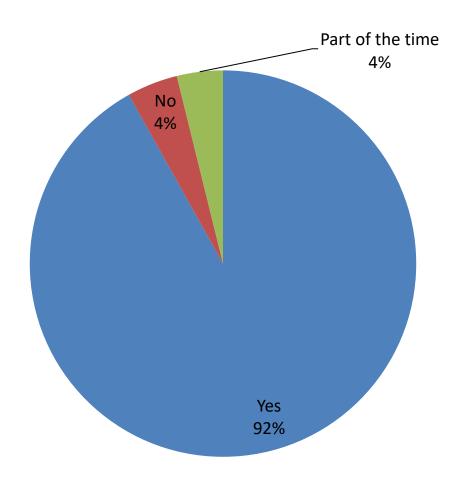
Q13 Survey Responses by Age



Q14 Survey Responses by Employment Status



Q15 Do you have a motor vehicle available for your use?



Q16 How often do you use public transportation to travel within NH?

