- 6. Any person violating the provisions of RSA §399-A:12 through RSA §399:15 or engaging in the business of a small loan lender, payday loan lender, or title lender without first obtaining a license if a license is required shall be barred from recovering any finance charge, delinquency, or collection charge on the contract. RSA §399-A:18, II.
- 7. The Commissioner may assess penalties if it is in the public interest and Respondent(s) have engaged in dishonest or unethical practices in the conduct of the business of making or collecting small loans, payday loans or title loans. RSA §399-A:7, I (h).
- 8. The Commissioner may assess penalties if it is in the public interest and Respondent(s) have violated this chapter or any rule or order. RSA §399-A:7, I (i).
- 9. Any person, not exempt, that advertises, solicits, or holds oneself out as willing to make or procure small loans, payday loans or title loans shall be presumed to be engaged in the business of making such loans. RSA §399-A:10, IV.
- 10. A payday loan is a short maturity, secured or unsecured loan, other than a title loan. A payday loan lender is a person engaged in the business of making payday loans. RSA §399-A:1, X and XI.
- 11. The Department has jurisdiction to examine the business affairs of any licensee or any other person, whether licensed or not, as it deems necessary to determine compliance with this chapter and the rules adopted under it pursuant to statute. RSA §399-A:10, I.
- 12. The Commissioner has jurisdiction to order restitution and assess penalties up to a maximum fine of \$2,500.00 for each violation. RSA §399-A:18 and RSA §383:10-d.
- 13. The Commissioner has jurisdiction to recover the costs of investigation. RSA §399-A:10, V.

14. The Department may issue a Cease and Desist Order when it has reasonable cause to believe a licensee or other person is in violation or about to violate New Hampshire law, rule, or order under RSA §399-A.

## Right to a Hearing

- 15. Respondent(s) have the right to request a hearing of this Order. A hearing shall be held not later than ten (10) days after the Commissioner receives the Respondent's request for a hearing. The Respondent may request a hearing and waive the ten (10) day hearing requirement. The hearing shall comply with RSA §541-A. RSA §399-A:8, I.
- 16. If any person fails to request a hearing within thirty (30) days of receiving this Order, then such person shall likewise be deemed in default, and the Order shall, on the thirty-first (31<sup>st</sup>) day, become permanent and shall remain in full force and effect until modified or vacated by the Commissioner for good cause shown. RSA §399-A:7, II and RSA §399-A:8, I.
- 17. A default shall result in administrative fines up to the maximum amount of \$2,500.00 per violation. Each of the acts specified shall constitute a separate violation. RSA \$399-A:18, V.

## **Facts**

- 18. Six consumers (<u>Consumers A-F</u>) filed complaints with the Department regarding Respondent(s) services.
- 19. On information and belief these loans were in the value of \$300.00 to \$400.00 per loan.
- 20. As a result of the consumer complaints, on or about August 19, 2010, the Department conducted an investigation into the Respondent's business activities.

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- 21. The Department found that One Click Cash operates a website that offers consumers a loan which will be deposited into the consumer account in exchange for certain fees and/ or interest that is charged to the consumer and automatically debited from the same consumer account. 22. The Department also found that Nebraska's Banking and Finance Department issued a Cease and Desist Order dated August 24, 2007 ordering Respondent(s) to cease and
- desist from offering payday lending to Nebraska consumers.
- 23. The Department telephoned One Click Cash and verified One Click Cash's mailing address.
- 24. The Department verified by searching its licensing data base that Respondents do not hold a New Hampshire license as required by RSA §399-A:2. Unlicensed activity is unfair and deceptive pursuant to RSA §383:10-d.
- 25. On August 20, 2010, the Department mailed a certified letter to the Respondents requesting Respondents provide, within (7) days of receipt, a response regarding the unlicensed activity and the consumer complaints.
- 26. As of August 23, 2010, the United States Postal Service states the certified mail was delivered and Respondent(s) signed the return receipt on August 25, 2010.
- 27. As of September 2, 2010 the Respondent(s) have failed to respond to the Department.

## Order

- 28. Whereas the Commissioner Finds the facts as alleged above, if true, show Respondent(s) are operating as an unlicensed small loan payday lender in violation of New Hampshire banking laws RSA §399-A.
- 29. Whereas the Commissioner Finds this Order necessary, appropriate and in the public's best interest and consistent with the purposes of New Hampshire banking laws.

## 30. Now Therefore the Department Orders Respondent(s) to:

- a. Cease and Desist immediately from violating RSA §399-A in the State of New Hampshire;
- b. Provide to the Department, for the past six years, a loan list detailing name, date, address, and amount of each loan and provide all consumer contracts involving New Hampshire consumers by September 23, 2010;
- c. Pay restitution as the Commissioner determines to New Hampshire consumers.
- d. Show cause as to why penalties should not be imposed for violations of this chapter; and
- e. Show casue as to why administrative penalties should not be paid up to the maximum amount of \$2,500.00 per violation.

[Signature Continues on Next Page]

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4	SO ORDERED,
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6	Entered this <u>September 2</u> , 201
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8	/s/ Robert A. Fleury for
	/s/ Robert A. Fleury for Peter C. Hildreth, State of New Hampshire
9	Bank Commissioner
10	IT IS SO ORDERED.
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2	Mailing List:
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