NOTICE OF ORDER

This Order to Show Cause commences an adjudicative proceeding under the provisions of RSA Chapter 397-A and RSA Chapter 541-A.

LEGAL AUTHORITY AND JURISDICTION

Pursuant to RSA 397-A:17, the Commissioner of the New Hampshire Banking Department (hereinafter the "Department") has the authority to issue an order to show cause why license revocation and penalties for violations of New Hampshire Banking laws should not be imposed.

Pursuant to RSA 397-A:18, the Department has the authority to issue a complaint setting forth charges whenever the Department is of the opinion that the licensee or person over whom the Department has jurisdiction is violating or has violated any provision of RSA Chapter 397-A, or any rule or order thereunder.

Pursuant to RSA 397-A:20, IV, the Commissioner may issue, amend, or rescind such orders as are reasonably necessary to comply with the

provisions of the Chapter.

Pursuant to RSA 397-A:21, the Commissioner has the authority to suspend, revoke or deny any license and to impose administrative penalties of up to \$2,500.00 for each violation of New Hampshire banking law and rules.

Pursuant to RSA 383:10-d, the Commissioner shall investigate conduct that is or may be an unfair or deceptive act or practice under RSA Chapter 358-A and exempt under RSA 358-A:3,I or that may violate any of the provisions of Titles XXXV and XXXVI and administrative rules adopted thereunder. The Commissioner may hold hearings relative to such conduct and may order restitution for a person or persons adversely affected by such conduct.

NOTICE OF RIGHT TO REQUEST A HEARING

The above named Respondents have the right to request a hearing on this Order to Show Cause, as well as the right to be represented by counsel at each Respondent's own expense. All hearings shall comply with RSA Chapter 541-A. Any such request for a hearing shall be in writing, and signed by the Respondent or the duly authorized agent of the above named Respondent, and shall be delivered either by hand or certified mail, return receipt requested, to the Banking Department, State of New Hampshire, 53 Regional Drive, Suite 200, Concord, NH 03301. Such hearings will be scheduled within 10 days of the Department's receipt of the request. If a Respondent fails to appear at the hearing after being duly notified, such person shall be deemed in default, and the proceeding may be determined against the Respondent upon consideration of the Order to Show Cause, the allegations of which may be

deemed to be true.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

2.4

25

If any of the above named Respondents fails to request a hearing within 30 calendar days of receipt of such order or reach a formal written and executed settlement with the Department within that time frame, then such person shall likewise be deemed in default, and the orders shall, on the thirty-first day, become permanent, and shall remain in full force and effect until and unless later modified or vacated by the Commissioner, for good cause shown.

STATEMENT OF ALLEGATIONS, APPLICABLE LAWS AND REQUEST FOR RELIEF

The <u>Staff Petition</u> dated January 22, 2010 (a copy of which is attached hereto) is incorporated by reference hereto.

ORDER

WHEREAS, finding it necessary and appropriate and in the public interest, and consistent with the intent and purposes of the New Hampshire banking laws; and

WHEREAS, finding that the allegations contained in the Staff Petition, if proved true and correct, form the legal basis of the relief requested;

It is hereby ORDERED, that:

- Respondent Compass Mortgage Incorporated (d/b/a Wayland Mortgage) ("Respondent Wayland Mortgage") shall show cause why penalties in the amount of \$2,500.00 should not be imposed against it;
- 2. Respondent Louise C. Corliss ("Respondent Corliss") shall show cause why penalties in the amount of \$2,500.00 should not be imposed against her;

I. STATEMENT OF ALLEGATIONS

The Staff of the Banking Department, State of New Hampshire (hereinafter "Department") alleges the following facts:

Facts Common on All Counts:

2.4

- 1. Respondent Compass Mortgage Incorporation (d/b/a Wayland Mortgage) (hereinafter "Respondent Wayland Mortgage") was licensed as a Mortgage Broker from at least August 4, 2003 (with an amended license date of March 21, 2008) until it surrendered its license on August 21, 2008.
- 2. Respondent Louise C. Corliss (hereinafter "Respondent Corliss") was the 50% owner, Treasurer and control person of Respondent Wayland Mortgage, when licensed by the Department.
- 3. Respondent Robert A. Lawlor (hereinafter "Respondent Lawlor") was the 50% owner, President and control person of Respondent Wayland Mortgage, when licensed by the Department.

II. ISSUES OF LAW

The staff of the Department alleges the following issues of law:

herein.

5. The Department conducted an examination of Respondent Wayland

4. Paragraphs 1 through 3 are hereby realleged as fully set forth

- Mortgage on August 13, 2008, while Respondent Wayland Mortgage was still licensed with the Department.
- 6. On May 6, 2009, the Department mailed the report of examination and invoice for \$1,528.05 to Respondent Wayland Mortgage, via U.S. Certified Mail Return Receipt requested, which the post office returned to the Department on June 1, 2009.
- 7. The Department, via U.S. mail, mailed a second notice on June 11, 2009 and a third notice on July 22, 2009.
- 8. The Examinations Division telephoned Respondent Lawlor on July 27, 2009 examination fee. Respondent Lawlor informed the Department Respondent Wayland Mortgage had ceased operations prior to receiving the invoice.
- 9. Respondents also have a UPS delivery charge of \$14.10 owed to the Department.
- 10. The above named Respondents did not respond to any of the notices for payment of the \$1,528.05 invoice.
- 11. To date, the above named Respondents still owe the \$1,528.08 examination fee for the 1.83 day examination and the \$14.10 UPS charge.

- The Department realleges the above stated facts in Paragraphs 1 through 11 as fully set forth herein.
- 2. The Department has jurisdiction over the licensing and regulation of persons engaged in mortgage banker or broker activities pursuant to NH RSA 397-A:2 and RSA 397-A:3.
- 3. RSA 397-A:12,V provides that the expense of such examination shall be chargeable to and paid by the licensee. Each of the above named Respondents violated this provision on at least one occasion as alleged above. To date, the above named Respondents have failed to pay the \$1,528.05 examination invoice and UPS charge of \$14.10.
- 4. RSA 397-A:17,I provides in part that the Commissioner may by order, upon due notice and opportunity for hearing, assess penalties or deny, suspend, or revoke a license or application if it is in the public interest and the applicant, respondent, or licensee, any partner, officer, member, or director, any person occupying a similar status or performing similar functions, or any person directly or indirectly controlling the applicant, respondent, or licensee: (a) has violated any provision of RSA Chapter 397-A or rules thereunder, or (b) has not met the standards established in RSA Chapter 397-A.
- 5. RSA 397-A:18,I provides that the Department may issue a complaint setting forth charges whenever the Department is of the opinion that the licensee or person over whom the Department has jurisdiction, has violated any provision of RSA Chapter 397-A or

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

2.4

- 6. RSA 397-A:21,IV provides that any person who, either knowingly or negligently, violates any provision of RSA Chapter 397-A, may upon hearing, and in addition to any other penalty provided for by law, be subject to an administrative fine not to exceed \$2,500.00, or both. Each of the acts specified shall constitute a separate violation, and such administrative action or fine may be imposed in addition to any criminal penalties or civil liabilities imposed by New Hampshire Banking laws.
- 7. RSA 397-A:21,V provides that every person who directly indirectly controls a person liable under this section, every partner, principal executive officer or director of such person, every person occupying a similar status or performing a similar function, every employee of such person who materially aids in the act constituting the violation, and every licensee or person acting as a common law agent who materially aids in the acts constituting the violation, either knowingly or negligently, may, upon notice and opportunity for hearing, and in addition to any other penalty provided for by law, be subject to suspension, revocation, or denial of any registration or license, including the forfeiture of any application fee, or the imposition of an administrative fine not to exceed \$2,500, or both. Each of the acts specified shall constitute a separate violation, and such administrative action or fine may be imposed in addition to any criminal or civil penalties imposed.

The staff of the Department requests the Commissioner take the following

- 1. Find as fact the allegations contained in section I of this Staff
- 2. Make conclusions of law relative to the allegations contained in
- each of the above Respondents to show cause why their license should not be revoked;
- 4. Assess fines and administrative penalties in accordance with RSA 397-A:21, for violations of RSA Chapter 397-A, in the number and amount equal to the violations set forth in section II of this
- 5. Take such other administrative and legal actions as necessary for enforcement of the New Hampshire Banking Laws, the protection of New Hampshire citizens, and to provide other equitable relief.

The Department reserves the right to amend this Staff Petition and to request that the Commissioner take additional administrative action. Nothing herein shall preclude the Department from bringing additional enforcement action under RSA Chapter 397-A or the regulations thereunder.

Maryam Torben Desfosses

Hearings Examiner

01/22/10 Date