1 State of New Hampshire Banking Department)Case No.: 08-380 In re the Matter of: 2 State of New Hampshire Banking 3)Order to Show Cause with Immediate Department, 4)Suspension 5 Petitioner,) and 6 and) Cease and Desist Order Our Town Mortgage, LLC, and Robert J. 7 Giuliana, 8 Respondents 9 10

NOTICE OF ORDER

This Order commences an adjudicative proceeding under the provisions of RSA 397-A, RSA 541-A, BAN 200 and JUS 800.

LEGAL AUTHORITY AND JURISDICTION

Pursuant to RSA 397-A:17, the Banking Department of the State of New Hampshire (hereinafter the "Department") has the authority to issue an order to show cause why license revocation and penalties for violations of New Hampshire Banking laws should not be imposed.

Pursuant to RSA 397-A:18, the Banking Department of the State of New Hampshire (hereinafter the "Department") has the authority to issue a complaint setting forth charges whenever the Department is of the opinion that the licensee or person over whom the Department has jurisdiction is violating or has violated any provision of RSA Chapter 397-A, rule or order thereunder.

Pursuant to RSA 397-A:18, II, the Banking Department of the State of New Hampshire (hereinafter the "Department") has the authority to issue and

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cause to be served an order requiring any person engaged in any act or practice constituting a violation of RSA 397-A or any rule or order thereunder, to cease and desist from violations of RSA 397-A.

Pursuant to RSA 397-A:17 and RSA 541-A:30 the Bank Commissioner ("Commissioner) may by order summarily postpone or suspend any license or application pending final determination of any order to show cause, or other order, or of any other proceeding under this section, provided the Commissioner finds that the public interest would be irreparably harmed by delay in issuing such order.

Pursuant to RSA 397-A:20, the Commissioner may issue, amend, or rescind such orders as are reasonably necessary to comply with the provisions of the Chapter.

Pursuant to RSA 397-A:21, the Commissioner has the authority to suspend, revoke or deny any license and to impose administrative penalties of up to \$2,500.00 for each violation of New Hampshire banking law and rules.

Pursuant to RSA 383:10-d, the Commissioner shall investigate conduct that is or may be an unfair or deceptive act or practice under RSA 358-A and exempt under RSA 358-A:3,I or that may violate any of the provisions of Titles XXXV and XXXVI and administrative rules adopted thereunder. The Commissioner may hold hearings relative to such conduct and may order restitution for a person or persons adversely affected by such conduct. The Commissioner may utilize all remedies available under the Act.

NOTICE OF RIGHT TO REQUEST A HEARING

Pursuant to RSA 541-A:30, the Department shall hold a hearing within ten (10) working days after the date of this Order suspending the Respondents' license. That hearing is noticed under separate order. A record of this proceeding shall be made by a certified shorthand court reporter provided by

this Department.

After said hearing and within 20 days of the date of the hearing the Commissioner shall issue a further order vacating this Order or making it permanent as the facts require and making such findings as are necessary. All hearings shall comply with 541-A.

The above named Respondents have the right to request a hearing on this Order to Show Cause with Immediate Suspension and Cease and Desist Order (hereinafter "Order"), as well as the right to be represented by counsel at each Respondent's own expense. Any such request shall be in writing, and signed by the Respondents or by the duly authorized agent of the above named Respondents, and shall be delivered either by hand or certified mail, return receipt request, to the New Hampshire Banking Department, 53 Regional Drive, Suite 200, Concord, NH 03301. In accordance with RSA 541-A, a hearing shall be held not more than ten (10) days of such request. If any of the Respondents fails to appear at the hearing after being duly notified, such person shall be deemed in default, and the proceeding may be determined against the defaulting Respondent(s) upon consideration of the Order, the allegations of which may be deemed to be true.

If any of the Respondents fails to request a hearing within thirty (30) calendar days of receipt of this Order or reach formal settlement with the Department within that timeframe, then such Respondent shall likewise be deemed in default, and the Order shall, on the thirty-first (31st) day become permanent, and shall remain in full force and effect until and unless later modified or vacated by the Commissioner, for good cause shown.

STATEMENT OF ALLEGATIONS, APPLICABLE LAWS AND REQUEST FOR RELIEF

The <u>Staff Petition</u> dated October 13, 2008 (a copy of which is attached hereto) is incorporated by reference hereto.

ORDER

WHEREAS, finding it necessary and appropriate and in the public interest, and consistent with the intent and purposes of the New Hampshire banking laws,

WHEREAS, finding that the allegations contained in the Staff Petition, if proved true and correct, form the legal basis of the relief requested, and

WHEREAS, FINDING a substantial likelihood that delay will cause harm to the public health, safety or welfare, requiring emergency action,

It is hereby ORDERED, that:

- 1. Respondents' license is immediately suspended; and
- 2. Pursuant to RSA 541-A:30, III, an adjudicative hearing regarding the issue of suspension shall be held within ten (10) working days of the date of this Order.

It is hereby further ORDERED, that:

- 3. Respondent Our Town Mortgage, LLC ("Respondent Our Town Mortgage") shall show cause why penalties in the amount of \$145,000.00 should not be imposed against it individually and therefore, \$290,000.00 jointly and severally;
- 4. Respondent Robert J. Giuliana ("Respondent Giuliana") shall show cause why penalties in the amount of \$157,500.00 (\$145,000.00 for the company violations plus \$12,500.00 individually) should not be imposed against him personally and therefore, \$302,500.00 jointly and severally;
- 5. The above named Respondents shall show cause why, in addition to the penalties listed in paragraphs 1 through 4 above, statutory penalties of \$2,500.00 should not be imposed for failing to file the fiscal year end financial statement;

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- 6. The above named Respondents shall show cause why, in addition to the penalties listed in paragraphs 1 through 5 above, statutory penalties of \$13,050.00 (and still accruing) should not be imposed for failing to file the requested examination files; and
- 7. The above named Respondents shall show cause why, in addition to the penalties listed in paragraphs 1 through 6 above, Respondent Our Town Mortgage's license should not be revoked.

It is hereby further ORDERED that:

- 8. Along with the \$145,000.00 administrative penalty for Respondent Our Town Mortgage and \$157,500.00 administrative penalty for Respondent Giuliana, the outstanding sum in the total amount of \$15,550.00 shall be immediately paid;
- 9. The Respondents shall immediately **Cease and Desist** from all violations of New Hampshire law and the rules promulgated thereunder; and
- 10. Failure to attend the hearing to be held within 10 days of this Order hall result in a default judgment being rendered and administrative penalties imposed upon the defaulting Respondents(s).

SIGNED,

Dated: 10/14/08 /S/
PETER C. HILDRETH
BANK COMMISSIONER

1	State of New Hampshire Banking Department		
	III '	ase No.: 08-380	
2	In re the Matter of:		
3	State of New Hampshire Banking)	taff Petition	
4	Department,		
5	Petitioner,	october 13, 2008	
6	and)		
7	Our Town Mortgage, LLC, and Robert J.		
8	Giuliana,		
9	Respondents)		
10)		
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12	I. STATEMENT OF	ALLEGATIONS	
13	The Staff of the Banking Department, S	tate of New Hampshire (hereinafter	
14	"Department") alleges the following facts	:	
15	Facts Common on All Counts:		
16	1. Respondent Our Town Mortgag	ge, LLC (hereinafter "Our Town	
17	Mortgage") has been licensed a	s a Mortgage Broker since at least	
18	January 4, 2007 (with an ame	ended license date of January 11,	
19	2008).		
20	2. Respondent Robert J. Giu	liana (hereinafter "Respondent	
21	Giuliana") is the 100% owner of	f Respondent Our Time Mortgage.	
22	Violation of RSA 397-A:13, II Failure to	File Financial Statement (3	
23	Counts):		
24	Violation of RSA 397-A:13, VI Failure of Officer and Owner to Respond to		
25		Statement (2 Counts):	

- 17. On September 9, 2008, the Department sent Respondent Our Town Mortgage, via U.S. Certified Mail Return Receipt requested, a notice that the bond must be reinstated or replaced immediately and the originally-executed bond sent to the Department.
- 18. The September 9, 2008 letter was returned, along with a yellow label indicating Respondent Our Town Mortgage has "moved" and "left no address".
- 19. On September 18, 2008, at 9:56 a.m., a Department Examiner contacted Respondent Giuliana by email and indicated in the email that the telephone numbers on record with the Department are disconnected and the mail is returned undeliverable.
- 20. On September 23, 2008, the Department Examiner indicated that the email to Respondent Giuliana was returned as undeliverable.
- 21. On September 24, 2008, the Department's Licensing Division discovered that Respondent Our Town Mortgage's State of Maine Banking Department license was terminated on or about May 30, 2008 and that no further information was available.
- 22. To date, the Department has not received the required bond reinstatement.
- 23. Upon information and belief Respondent Our Town Mortgage currently without bonding by any surety leaving New Hampshire consumers without recourse should Respondent Our Town Mortgage, and Respondent Giuliana default in their obligations.

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1	Violation of RSA 397-A:13, I Failure to File Accurate Annual Report (1
2	Count):
3	Violation of RSA 397-A:13, IV Statutory Penalty for Failure to File Annual
4	Report (1 Count):
5	24. Paragraphs 1 through 23 are hereby realleged as fully set forth
6	herein.
7	25. The Annual Report is due on or before February 1, 2008.
8	26. On February 5, 2008, the Department mailed via U.S. Certified Mail
9	Return Receipt requested a reminder letter that the annual report
10	was due on February 1, 2008.
11	27. The above named Respondents received the February 5, 2008 reminder
12	letter (regarding the Annual Report) on February 20, 2008 at
13	10:05 a.m. in Wiscasset, Maine 04578. It was signed for and
14	received by Mary Oliveri.
15	Violation of RSA 397-A:12, VII Failure to Facilitate Exam (3 Counts):
16	Violation of RSA 397-A:12, III Examinations: Failure to Provide Requested
17	Files (3 Counts):
18	Violation of RSA 397-A:13, II Failure to File Financial Statement (2
19	<u>Counts):</u>
20	Violation of RSA 397-A:13, V Failure to File Additional Documents (13
21	Counts):
22	Violation of RSA 397-A:11, II Record Keeping: Failure to Provide Requested
23	Files (13 Counts):
24	Violation of RSA 397-A:13, VI Failure of Officer and Owner to Respond to
25	Department Inquiries Regarding Financial Statement (3 Counts):

- 28. Paragraphs 1 through 27 are hereby realleged as fully set forth herein.
- 29. The Department attempted to conduct an examination of Respondent
 Our Town Mortgage on January 7, 2008.
- 30. On December 17, 2007, the Department sent the December 17, 2007, Notice of Examination to Respondent Our Town Mortgage via U.S. Certified Mail Return Receipt requested, which one Mary Oliveri of Respondent Our Town Mortgage signed for and received on January 3, 2008 at 12:44 p.m. in Wiscasset, Maine 04578.
- 31. The December 17, 2007 Notice of Examination required the Respondent to submit the following documents:
 - a. A list of all New Hampshire files of loans that the licensee originated, funded, closed, denied, or that were withdrawn, canceled or serviced by the licensee during the period 18 months prior to the date of this notice;
 - b. A copy of the most recent year-end financial statement, SEC 10-K and 10-Q if applicable, and most recent Federal Income Tax return;
 - c. A copy of the most recent quarterly financial statement;
 - d. Work papers and copies of source documents to support the figures submitted on the company's most recently filed New Hampshire Annual Report; the work papers shall demonstrate the actual calculation of the numbers for verification by the department; and

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- e. A list on Schedules A and B of the license application form of the current direct owners, indirect owners and all principals of the company.
- 32. With no response from any of the above named Respondents, a second notice (with an expanded examination request) dated February 20, 2008 was submitted to Respondent Our Town Mortgage via U.S. Certified Mail Return Receipt and delivered at 9:58 a.m. on March 3, 2008 in Wiscasset, Maine 04578.
- 33. The February 20, 2008 Notice requested thirteen (13) specific loan files.
- 34. A third attempt was made by facsimile on April 9, 2008. The facsimile number came back as "busy".
- 35. To date, the requested materials have not been received and Respondents have not responded to these inquiries and requests.
- 36. To date, fines have accrued for failing to provide the requested files. The current fine to date is $$13,050.00 ($50/day \times 261 days)$ and still accruing.

Violation of RSA 397-A:12, V Failure to Pay Examination Fee (1 Count):

- 37. Paragraphs 1 through 36 are hereby realleged as fully set forth herein.
- 38. On April 10, 2008, an invoice and letter of explanation was sent to Respondent Our Town Mortgage via U.S. Certified Mail Return Receipt requested indicating that Respondent Our Town Mortgage owed \$500.00 for a one day exam, which was scheduled for January 7, 2008.

Division.

46. The Department is under a good faith belief that New Hampshire loans were at least brokered from August 1, 2007 to January 3, 2008 and fees collected by the above named Respondents.

- 47. There were at least three applications accepted after the administrative suspension by the New Hampshire Secretary of State's Office or Corporation.
- 48. Since Respondent Our Town Mortgage was on administrative suspension (due to failing to filing an annual report, or sustaining a registered agent, or both), it did not have authority to transact business in the State of New Hampshire during the periods of administrative suspension.
- 49. Therefore, Respondent Our Town Mortgage's customers and/or consumers are entitled to reimbursement of all fees Respondent Our Town Mortgage charged with respect to its portion of the loan applications or loans.

II. ISSUES OF LAW

The staff of the Department, alleges the following issues of law:

- 1. The Department realleges the above stated facts in paragraphs 1 through 49 as fully set forth herein.
- 2. The Department has jurisdiction over the licensing and regulation of persons engaged in mortgage banker or broker activities pursuant to NH RSA 397-A:2 and RSA 397-A:3.
- 3. RSA 397-A:2, II requires any mortgage loans made or brokered under RSA Chapter 397-A to be further governed by any other applicable

laws of the state of New Hampshire. Each of the above named Respondents violated this provision on at least two occasions as alleged above.

- 4. RSA 293-A:15.30 states a Certificate of Authority (to transact business) may be revoked by the secretary of state if the corporation has failed to file its annual report and/or failed to sustain a registered agent.
- 5. RSA 397-A:2, III requires persons subject to or licensed under RSA Chapter 397-A to abide by applicable federal laws and regulations, the laws and rules of the State of New Hampshire, and the orders of the Commissioner. Any violation of such law, regulation, order, or rule is a violation of RSA Chapter 397-A. Each of the above named Respondents violated this statute on at least two occasions as alleged above.
- 6. RSA 397-A:5,III(c)requires licensee to post a continuous surety bond in the amount of \$20,000 to the Department. Each of the above named Respondents violated this statute one time by allowing the surety bond to be cancelled as alleged above.
- 7. RSA 397-A:10,III provides that licensees shall provide written notice to the Department of any proposed closing of any licensed office no later than ten (10) business days prior to the effective date of such change. Each of the above named Respondents violated this statute on at least one occasion as alleged above.

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- 8. RSA 397-A:10, IV provides that persons licensed under RSA Chapter 397 are under a continuing obligation to update information on file with the Commissioner. Each of the above named Respondents failed to update the Commissioner on at least nine occasions as alleged above.
- 9. RSA 397-A:10-a,I(a) provides that a licensee who ceases to engage in the business of a mortgage banker or mortgage broker at any time during a license year for any cause shall surrender such license in person or by registered or certified mail to the Commissioner within 15 calendar days of such cessation, and shall cause to be published in a newspaper of general circulation in the licensee's market area a notice to such effect. Each of the above named Respondents violated this statute on at least one occasion as alleged above.
- 10. RSA 397-A:11, II provides that requested files and business records must be received by the Department within 21 calendar days of request. The licensee will be subject to a \$50.00 a day fine every day after the 21-day period the records are not produced. Respondents currently owe \$13,050.00 to date and the fine is still accruing.
- 11. RSA 397-A:12, III requires licensees to comply with examination requests with or without prior notice. All books, papers, files, related material, and records of assets shall be subject to the Department's examination. Each of the above named Respondents

- 12. RSA 397-A:12, V provides that the expense of such examination shall be chargeable to and paid by the licensee. Each of the above named Respondents violated this provision on at least one occasion as alleged above.
- 13. RSA 397-A:12, VII provides that every person being examined, and officers, directors, employees, the agents, representatives of such person shall make freely available to the Commissioner or his or her examiners, the accounts, records, documents, files, information, assets, and matters in their possession or control relating to the subject of the examination and shall facilitate the examination. Each of the above named Respondents violated this statute on at least three occasions as alleged above.
- 14. RSA 397-A:13,I provides that a licensee shall file its annual report on or before February 1 each year concerning operations for the preceding year or license period ending December 31. Each of the above named Respondents violated this provision on at least one occasion as alleged above.
- 15. RSA 397-A:13, II provides that each licensee shall file a financial statement within 90 days from the date of its fiscal year end. Each of the above named Respondents violated this statute on at least five occasions as alleged above.

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- 16. RSA 397-A:13,IV provides that any mortgage banker or broker failing to file the annual report within the time prescribed may be required to pay to the Department a penalty of \$25.00 per calendar day for each day the annual report is overdue, for a maximum of \$2,500.00. Each of the above named Respondents violated this statute on at least one occasion as alleged above.
- 17. RSA 397-A:13, V provides that in addition to the annual report and financial statement, the Department may require such additional special or regular reports as it may deem necessary under RSA Chapter 397-A. Each of the above named Respondents violated this provision on at least thirteen occasions as alleged above.
- 18. RSA 397-A:13,VI provides that any officer, owner, manager or agent of any licensee shall reply promptly in writing, or other designated form, to any written inquiry from the Department.

 Respondent Giuliana violated this provision on at least five occasions each as alleged above.
- 19. RSA 397-A:16, IV requires that pursuant to RSA 397-A:3, only mortgage brokers and mortgage bankers licensed under the provisions of RSA Chapter 397-A shall be entitled to retain commissions for services rendered. Each of the above named Respondents violated this statute on at least two occasions as alleged above.
- 20. RSA 397-A:18,I provides that the Department may issue a complaint setting forth charges whenever the Department is of the opinion

that the licensee or person over whom the Department has jurisdiction, has violated any provision of RSA 397-A or orders thereunder.

- 21. RSA 397-A:21, IV provides that any person who, either knowingly or negligently, violates any provision of Chapter 397-A, may upon hearing, and in addition to any other penalty provided for by law, be subject to an administrative fine not to exceed \$2,500, or both. Each of the acts specified shall constitute a separate violation, and such administrative action or fine may be imposed in addition to any criminal penalties or civil liabilities imposed by New Hampshire Banking laws.
- 22. RSA 397-A:21, V provides that every person who directly or indirectly controls a person liable under this section, every partner, principal executive officer or director of such person, every person occupying a similar status or performing a similar function, every employee of such person who materially aids in the act constituting the violation, and every licensee or person acting as a common law agent who materially aids in the acts constituting the violation, either knowingly or negligently, may, upon notice and opportunity for hearing, and in addition to any other penalty provided for by law, be subject to suspension, revocation, or denial of any registration or license, including the forfeiture of any application fee, or the imposition of an administrative fine not to exceed \$2,500, or both. Each of the acts specified shall constitute a separate violation, and such administrative action or

fine may be imposed in addition to any criminal or civil penalties imposed.

III. RELIEF REQUESTED

The staff of the Department requests the Commissioner take the following Action:

- Find as fact the allegations contained in section I of this Staff
 Petition;
- Make conclusions of law relative to the allegations contained in section II of the this petition;
- 3. Pursuant to RSA 397-A:17, order each of the above named Respondents to show cause why their license should not be immediately suspended;
- 4. Pursuant to RSA 397-A:17, order each of the above named Respondents to show cause why their license should not be revoked;
- 5. Pursuant to RSA 397-A:18, order each of the above named Respondents to immediately Cease and Desist from violations of this chapter;
- 6. Assess fines and administrative penalties in accordance with RSA 397-A:21, for violations of Chapter 397-A, in the number and amount equal to the violations set forth in section II of this Staff Petition; and
- 7. Take such other administrative and legal actions as necessary for enforcement of the New Hampshire Banking Laws, the protection of New Hampshire citizens, and to provide other equitable relief.

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IV. RIGHT TO AMEND The Department reserves the right to amend this Staff Petition and to request that the Commissioner take additional administrative action. Nothing herein shall preclude the Department from bringing additional enforcement action under RSA 397-A or the regulations thereunder. Respectfully submitted by: /S/ 10/13/08 Maryam Torben Desfosses Date Staff Attorney