NOTICE OF ORDER

This Order commences an adjudicative proceeding under the provisions of RSA Chapter 397-A and RSA Chapter 541-A.

LEGAL AUTHORITY AND JURISDICTION

Pursuant to RSA 397-A:17, the Banking Department of the State of New Hampshire (hereinafter the "Department") has the authority to issue an order to show cause why license revocation and penalties for violations of New Hampshire Banking laws should not be imposed.

Pursuant to RSA 397-A:18, the Department has the authority to issue a complaint setting forth charges whenever the Department is of the opinion that the licensee or person over whom the Department has jurisdiction is violating or has violated any provision of RSA Chapter 397-A, or any rule or order thereunder.

Pursuant to RSA 397-A:20,IV, the Commissioner may issue, amend, or rescind such orders as are reasonably necessary to comply with the provisions of the Chapter.

Pursuant to RSA 397-A:21, the Commissioner has the authority to suspend, revoke or deny any license and to impose administrative penalties of up to \$2,500.00 for each violation of New Hampshire banking law and rules.

Pursuant to RSA 383:10-d, the Commissioner shall investigate conduct that is or may be an unfair or deceptive act or practice under RSA Chapter 358-A and exempt under RSA 358-A:3,I or that may violate any of the provisions of Titles XXXV and XXXVI and administrative rules adopted thereunder. The Commissioner may hold hearings relative to such conduct and may order restitution for a person or persons adversely affected by such conduct.

NOTICE OF RIGHT TO REQUEST A HEARING

The above named Respondents have the right to request a hearing on this Order to Show Cause, as well as the right to be represented by counsel at each Respondent's own expense. All hearings shall comply with RSA Chapter 541-A. Any such request for a hearing shall be in writing, and signed by the Respondent or the duly authorized agent of the above named Respondent, and shall be delivered either by hand or certified mail, return receipt requested, to the Banking Department, State of New Hampshire, 53 Regional Drive, Suite 200, Concord, NH 03301. Such hearings will be scheduled within 10 days of the Department's receipt of the request. If the Respondent fails to appear at the hearing after being duly notified, such person shall be deemed in default, and the proceeding may be determined against the Respondent upon consideration of the Order to Show Cause, the allegations of which may be deemed to be true.

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If any of the above named Respondents fails to request a hearing within 30 calendar days of receipt of such order or reach a formal written and executed settlement with the Department within that time frame, then such person shall likewise be deemed in default, and the orders shall, on the thirty-first day, become permanent, and shall remain in full force and effect until and unless later modified or vacated by the Commissioner, for good cause shown.

STATEMENT OF ALLEGATIONS, APPLICABLE LAWS AND REQUEST FOR RELIEF

The <u>Staff Petition</u> dated July 24, 2009 (a copy of which is attached hereto) is incorporated by reference hereto.

ORDER

WHEREAS, finding it necessary and appropriate and in the public interest, and consistent with the intent and purposes of the New Hampshire banking laws; and

WHEREAS, finding that the allegations contained in the Staff Petition, if proved true and correct, form the legal basis of the relief requested;

It is hereby ORDERED, that:

- Respondent Star One Funding Inc ("Respondent Star One") shall show cause why penalties in the amount of \$7,500.00 should not be imposed against it;
- 2. Respondent Kelly G. Mulholland ("Respondent Mulholland") shall show cause why penalties in the amount of \$10,000.00 should not be imposed against her;
- 3. The above named Respondents shall show cause why, in addition to the penalties listed in Paragraphs 1 through 2 above, the

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\$1,100.00 examination fee should not be paid to Department;

- 4. The above named Respondents shall show cause why, in addition to the penalties listed in Paragraphs 1 through 3 above, the fine for \$2,500.00 for the failure to file the financial statement should not be paid to the Department;
- 5. The above named Respondents shall show cause why, in addition to the penalties listed in Paragraphs 1 through 4 above, the fine for \$150.00 for the late filing of the 2007 annual report should not be paid to the Department;
- 6. Respondents shall be jointly and severally liable for the above amounts alleged in Paragraphs 1 through 5 above;
- 7. The above named Respondents shall show cause why, in addition to the penalties listed in Paragraphs 1 through 6 above, Respondent Star One's license should not be revoked.

It is hereby further ORDERED that:

8. Along with the administrative penalties listed for the above named Respondents, the outstanding sum of \$3,750.00 shall be immediately paid; and

9. Failure to request a hearing within 30 days of the date of receipt or valid delivery of this Order shall result in a default judgment being rendered and administrative penalties imposed upon the defaulting Respondent(s). SIGNED, Dated: 09/15/09 /s/ PETER C. HILDRETH BANK COMMISSIONER

1 State of New Hampshire Banking Department)Case No.: 08-247 In re the Matter of: 2 State of New Hampshire Banking 3)Staff Petition Department, 4)July 24, 2009 5 Petitioner, 6 and Star One Funding Inc, and Kelly G. 7 Mulholland, 8 9 Respondents 10 I. STATEMENT OF ALLEGATIONS The Staff of the Banking Department, State of New Hampshire (hereinafter 11 12 "Department") alleges the following facts: 13 Facts Common on All Counts: 14 1. Respondent Star One Funding Inc (hereinafter "Respondent Star One") was licensed as a Mortgage Broker from at least March 3, 15 2006 (with an amended license date of August 15, 2007) until it 16 17 surrendered its license on August 26, 2008. 18 2. Respondent Kelly G. Mulholland (hereinafter "Respondent 19 Mulholland") was the President of Respondent Star One, when 20 licensed by the Department. 21 Violation of RSA 397-A:12, V Failure to Pay Examination Fee (1 Count): 22 Violation of RSA 397-A:13, VI Failure of Officer and Owner to Respond to 23 Department Inquiries (1 Count): 3. Paragraphs 1 through 2 are hereby realleged as fully set forth 24

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- 4. The Department conducted an examination of Respondent Star One on September 15, 2008, while Respondent Star One was still licensed with the Department.
- 5. On January 23, 2009, the Department mailed the report of examination and invoice for \$1,100.00 to Respondent Star One, via U.S. Certified Mail Return Receipt requested, which the Respondents received on February 13, 2009.
- The Respondents failed to respond to the Department's February 13,
 2009 correspondence.
- 7. The Department, via U.S. mail, mailed a second notice on February 27, 2009 and a third notice on April 17, 2009. A fourth notice was sent on April 20, 2009.
- 8. A Department Examiner was able to make telephone contact with the Respondents, who told the Department it did not have the money to pay and they are closing the business.
- 9. The above named Respondents did not respond to any of the notices for payment of the \$1,100.00 invoice. The Department had to make telephone contact.
- 10. To date, the above named Respondents still owe the \$1,100.00 examination fee for the 2.2 day examination.

Violation of RSA 397-A:13, II Failure to File Financial Statement (1 Count):

- 11. Paragraphs 1 through 10 are hereby realleged as fully set forth herein.
- 12. The Respondents' fiscal year end was December 31, 2007 and the financial statement was due on or before March 31, 2008.

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- 13. Respondent Star One was licensed on the date the financial statement filing was due the Department.
- 14. The Department sent Respondent Star One a reminder letter on January 24, 2008, with a follow-up on April 9, 2008 and the final follow-up letter via U.S. Certified Mail Return Receipt requested on May 8, 2008. This May 8, 2008 letter was returned to the Department by the post office on May 28, 2008 as "unclaimed".
- 15. Respondents have failed to respond to the Department's reminder letters regarding the financial statement.
- 16. To date, the accrued penalty for failure to file a financial statement has reached the maximum cap of \$2,500.00 (\$25.00 a day, maximum \$2,500.00).

Violation of RSA 397-A:13, IV Failure to Pay Late Penalty Owed for Late Filing of Annual Report (1 Count):

- 17. Paragraphs 1 through 16 are hereby realleged as fully set forth herein.
- 18. Respondent Star One was licensed in 2007 and therefore, subject to the filing of the 2007 annual report of business.
- 19. Respondent Star One's 2007 annual report was due on or before February 1, 2008.
- 20. Respondent Star One filed its 2007 annual report on February 7, 2008 (6 days late), generating a fine of $$150.00 \ ($25.00 \ a \ day \ x \ 6 \ days)$.
- 21. The Department sent the above named Respondents invoices in February, March and a third and final one on April 16, 2008. The

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Licensing Division within the Department also sent a letter on April 17, 2008.

22. To date, Respondent Star One has failed to pay the \$150.00 late filing of the 2007 annual report fee.

II. ISSUES OF LAW

The staff of the Department alleges the following issues of law:

- The Department realleges the above stated facts in Paragraphs 1 through 22 as fully set forth herein.
- 2. The Department has jurisdiction over the licensing and regulation of persons engaged in mortgage banker or broker activities pursuant to NH RSA 397-A:2 and RSA 397-A:3.
- 3. RSA 397-A:12,V provides that the expense of such examination shall be chargeable to and paid by the licensee. Each of the above named Respondents violated this provision on at least one occasion as alleged above. To date, the above named Respondents have failed to pay the \$1,100.00 examination invoice.
- 4. RSA 397-A:13, II provides that each licensee shall file a financial statement within 90 days from the date of its fiscal year end. Each of the above named Respondents violated this statute on at least one occasion as alleged above. The maximum fine has accrued to \$2,500.00 as calculated by RSA 397-A:13, IV below.
- 5. RSA 397-A:13,IV provides that any mortgage banker or mortgage broker failing to file either the annual report or the financial statement required by RSA Chapter 397-A within the time prescribed may be required to pay to the Department a penalty of \$25.00 for

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each calendar day the annual report or financial statement is overdue, up to a maximum penalty of \$2,500.00 per report or statement. The above named Respondents failed to file a financial statement, the fine of which has accrued to the maximum cap of \$2,500.00. Further, Respondents filed the annual report six days late, which generated a fine of \$150.00. Each of the above named Respondents violated this provision on at least one occasion as alleged above.

- 6. RSA 397-A:13,VI provides that any officer, owner, manager or agent of any licensee shall reply promptly in writing, or other designated form, to any written inquiry from the Department.

 Respondent Mulholland violated this provision on at least one occasion as alleged above.
- 7. RSA 397-A:17,I provides in part that the Commissioner may by order, upon due notice and opportunity for hearing, assess penalties or deny, suspend, or revoke a license or application if it is in the public interest and the applicant, respondent, or licensee, any partner, officer, member, or director, any person occupying a similar status or performing similar functions, or any directly or indirectly controlling the applicant, person respondent, or licensee: (a) has violated any provision of RSA Chapter 397-A or rules thereunder, or (b) has not met standards established in RSA Chapter 397-A.
- 8. RSA 397-A:18,I provides that the Department may issue a complaint setting forth charges whenever the Department is of the opinion

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that the licensee or person over whom the Department has jurisdiction, has violated any provision of RSA Chapter 397-A or orders thereunder.

- 9. RSA 397-A:21, IV provides that any person who, either knowingly or negligently, violates any provision of Chapter 397-A, may upon hearing, and in addition to any other penalty provided for by law, be subject to an administrative fine not to exceed \$2,500.00, or both. Each of the acts specified shall constitute a separate violation, and such administrative action or fine may be imposed in addition to any criminal penalties or civil liabilities imposed by New Hampshire Banking laws.
- 10. RSA 397-A:21,V provides that every person who directly or indirectly controls a person liable under this section, every partner, principal executive officer or director of such person, every person occupying a similar status or performing a similar function, every employee of such person who materially aids in the act constituting the violation, and every licensee or person acting as a common law agent who materially aids in the acts constituting the violation, either knowingly or negligently, may, upon notice and opportunity for hearing, and in addition to any other penalty provided for by law, be subject to suspension, revocation, or denial of any registration or license, including the forfeiture of any application fee, or the imposition of an administrative fine not to exceed \$2,500, or both. Each of the acts specified shall constitute a separate violation, and such administrative action or

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fine may be imposed in addition to any criminal or civil penalties imposed.

III. RELIEF REQUESTED

The staff of the Department requests the Commissioner take the following action:

- 1. Find as fact the allegations contained in section I of this Staff Petition;
- 2. Make conclusions of law relative to the allegations contained in section II of this Staff Petition;
- 3. Pursuant to RSA 397-A:17, order each of the above named Respondents to show cause why their license should not be revoked;
- 4. Assess fines and administrative penalties in accordance with RSA 397-A:21, for violations of Chapter 397-A, in the number and amount equal to the violations set forth in section II of this Staff Petition; and
- 5. Take such other administrative and legal actions as necessary for enforcement of the New Hampshire Banking Laws, the protection of New Hampshire citizens, and to provide other equitable relief.

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IV. RIGHT TO AMEND The Department reserves the right to amend this Staff Petition and to request that the Commissioner take additional administrative action. Nothing herein shall preclude the Department from bringing additional enforcement action under RSA Chapter 397-A or the regulations thereunder. Respectfully submitted by: /s/ 07/24/09 Maryam Torben Desfosses Date Hearings Examiner