1	State of New Hampshire Banking Department	
2	In re the Matter of:	) Case No.: 08-226 )
3	State of New Hampshire Banking Department,	)
4	Petitioner,	) ) AMENDED
5	And	) Order to Show Cause ) and Cease and Desist
6	Cash Advance USA (a/k/a and d/b/a for Liberty	)
7	Capital Investments, LLC),	)
8	Respondent,	)
9		) _)
10	NOTICE OF AMENDED ORDER TO SHOW CAUSE AND CEASE AND DESIST ("ORDER")	
11	1. This Order commences an adjudicative pr	roceeding under the provisions
12	of Chapter RSA 399-A (including RSA 399-A:7, II; RSA 399-A:8, I and RSA 399-	
13	A:16, IV) and RSA 541-A.	
14	2. The Commissioner may impose administrative fines up to a maximum of	
15	\$2,500.00 for each violation. RSA 399-A:18, V and VI.	
16	RESPONDENTS	
17	3. Cash Advance USA (a/k/a and d/b/a for	Liberty Capital Investments,
18	LLC) ("Respondent") is a limited liability co	ompany not registered with the
19	State of Florida Secretary of State with	a possible principal office
20	location in Miami, Florida or Orlando, Flori	da. Respondent is a "Person"
21	(RSA 399-A:1,XII) and a "lender" (RSA 399-A:1,VIII).	
22	4. Respondent has never held a New Hampsh	ire small loan lender license
23	pursuant to RSA Chapter 399-A.	
24	RIGHT TO A HEAR	ING

Respondent has the right to request a hearing of this Order. A hearing

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25 | 5.

shall be held not later than ten (10) days after the Commissioner receives the Respondent's written request for a hearing. Respondent may request a hearing and waive the ten (10) day hearing requirement. The hearing shall comply with RSA 541-A, RSA 399-A:7, II and RSA 399-A:8, I.

- 6. If Respondent fails to request a hearing within thirty (30) days of receiving this Order, then Respondent shall likewise be deemed in default, and the Order shall, on the thirty-first (31st) day, become permanent, all allegations may be deemed true, and shall remain in full force and effect until modified or vacated by the Commissioner for good cause shown. RSA 399-A:7, II and RSA 399-A:8, I.
- 7. A default may result in administrative fines as described in Paragraph 2 above.

## STATEMENT OF ALLEGATIONS

- 8. On or about April 16, 2008, the Department received a complaint from a

  New Hampshire consumer ("Consumer A") against Respondent regarding a payday

  loan borrowed by Consumer A in April 2007.
- 9. The Department investigated and found that Respondent operated a website at "www.cashadvanceusa.com" offering payday loans to consumers.
- 19 10. The URL registration from a www.whois.com search listed "Liberty Capital Investments" as Respondent's registrant.
  - 11. As a result of the investigation, on August 4, 2008, the Department sent a letter via U.S. Certified Mail (return receipt) to Respondent in Miami, Florida, requesting that it provide the Department with information concerning its New Hampshire clients and noticing Respondent of the necessity to obtain licensure pursuant to RSA 399-A:2. The Department

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1 received no response. On October 31, 2008, the Department sent a letter via U.S. Certified 2 Mail (return receipt) to Respondent in Miami, Florida, again requesting 3 information concerning its New Hampshire operations. The Department received 4 5 no response. 6 On November 2, 2009, the Department once again sent a third letter via 7 U.S. Certified Mail (return receipt) to Respondent in Miami, Florida, again requesting information concerning its New Hampshire operations. 8 Department received no response. 9 10 To date, the Department has received no response to any of these letters as required by RSA 399-A:10, II. 11 To date, Respondent has not responded to Consumer A's complaint and 12 13 has made no attempt to resolve the complaint. 14 To date, Respondent's website remains active and accessible in New 15 Hampshire. The site does not bar New Hampshire consumers for applying for loans. The site does not indicate that Respondent does not and will not do 16 business in New Hampshire. 17 18 The Department's records indicate that Respondent did not hold a valid 19 New Hampshire small loan lender license at the time of the activities described herein, in violation of RSA 399-A:2,I. 20 21 22 /s/ August 7, 2011 Maryam Torben Desfosses Date 23 Hearings Examiner 2.4

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ORDER

## 18. I hereby find as follows:

- a. Pursuant to RSA 399-A:7, II, the facts as alleged above, if true, show Respondent is operating or has operated in violation of RSA Chapter 399-A and form the legal basis for this Order;
- b. Pursuant to RSA 399-A:16, VI, this Order is necessary and appropriate to the public interest and for the protection of consumers and consistent with the purpose of New Hampshire banking laws;
- c. Pursuant to RSA 399-A:8, I, reasonable cause exists to issue an order to cease and desist;
- d. Pursuant to RSA 399-A:7, II and 399-A:8, I, if Respondent fails to respond to this Order and/or default then all facts as alleged herein are deemed as true.

## 19. Accordingly, it is hereby ORDERED that:

- a. Respondent shall immediately cease and desist from violating RSA Chapter 399-A and rules or orders thereunder;
- b. Respondent shall within fourteen (14) days of the date of this Order provide to the Department a list of all New Hampshire consumers for whom Respondent has conducted or contracted to conduct payday loan or other small loan activities. This list must include the names and contact information of the New Hampshire consumers, along with all monies charged, collected and waived (if applicable). The list shall also be accompanied by all contracts, checks to and from the consumer and any other documents in the New Hampshire consumers' files;
  - c. Respondent shall show cause as to why, pursuant to RSA 399-A:18,
    Order To Show Cause and Cease and Desist 4

1	II, the Commissioner should not enter an order for reimbursement to Consumer		
2	A of any and all finance charges, delinquency charges, or collection charges		
3	paid on the contract;		
4	d. Respondent shall show cause as to why, pursuant to RSA 399-A:18,		
5	V, administrative fines up to the maximum amount of \$2,500.00 for each		
6	violation should not be imposed as follows:		
7	(1). Respondent:		
8	Violation #1: Unlicensed activity as a payday loan		
9	lender (RSA 399-A:2,I) - 1 count; and		
10	Violation #2: Failure to produce requested documents		
11	relevant to an investigation (399-A:10,II) - 1 count.		
12	e. Nothing in this Order shall prevent either 1) the Department		
13	from taking any further administrative and legal action as necessary under		
14	New Hampshire law or 2) the New Hampshire Office of the Attorney General		
15	from bringing an action against the above-named Respondent in any New		
16	Hampshire superior court, with or without prior administrative action by the		
17	Commissioner.		
18			
19	SO ORDERED.		
20			
21	/s/ Dated: <u>August 3, 2011</u> RONALD A. WILBUR		
22	BANK COMMISSIONER		
23			
24			
25			

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